

American Sign Museum (ASM) Membership FAQ

How do I join? How much does it cost?

You can sign up at the admissions desk or on the ASM website.

Membership cost and benefits vary depending on which level you opt to join – you can find a breakdown of cost and benefits here:

<https://48055.blackbaudhosting.com/48055/Membership>.

How do I renew or upgrade my membership?

Visit ASM's membership page to renew your membership and pay online -

<https://48055.blackbaudhosting.com/48055/Membership>. You can also renew at the admissions desk when you visit the museum.

How do I access my membership card?

Digital Membership Card

Visit this link:

<https://museum.inficaresoft.com/wallet/link/QW1lcmJjYW4gU2lnbiBNdXNldW0=/>.

The site will ask for your last name and the phone number associated with your membership. The digital membership card is a convenient option for many ASM members.

What if there are two different last names on the membership?

If two members with different last names share a membership, you may enter either last name to download your card.

Do I have to download the Museum Anywhere app with my membership card?

No. Members may choose to download the Museum Anywhere app, which stores your digital membership card, a FAQ page, and a floorplan of the ASM. These resources are also available on the ASM website or at the admission desk, so you do not need the Museum Anywhere app.

Can friends or family use my membership?

Your membership (depending on the level) may allow admission for 1-2 members as well as a number of one-time guest passes. These passes may be used to admit friends and family, but a primary membership holders must be present to claim this benefit. All guest passes are available at the admission desk.

How do I know how many guest passes I have left?

The starting amount of guest passes for your membership is listed in your member benefits. If you would like to know how many you have remaining, contact the Front Desk at 513.541.6366

How do I claim NARM benefits?

If your membership is at the Friend level or above, you will be automatically enrolled in the North American Reciprocal Museum Association (NARM).

A list of participating institutions can be found here:

<https://narmassociation.org/members/>.

When visiting one of these institutions, present your ASM membership card with the NARM logo. Any NARM institution should recognize your ASM benefits. All you need for a NARM institution to recognize your benefits is to show the NARM logo on your card.

What if I visit the Museum but forgot my phone or membership card?

Tell the admissions desk staff that you are a member and share your last name.

If you have NARM benefits, make sure to have your card when visiting other organizations, so they can verify that you are a NARM member.

How can I get regular updates on Museum events and programs?

All members receive a complementary subscription to ASM's monthly newsletter. If you are not receiving ASM emails, you can sign up on our website.

Can my membership be set up to automatically renew each year?

Yes! If you pay for your membership with a credit card, you may enable automatic payments for membership renewal. Auto-renewal can be cancelled at any time by contacting the Museum.

What are the discounted or free programs included with my membership?

All upcoming ASM events and programs can be found on the Events page of ASM's website - <https://www.americansignmuseum.org/events/museum-events>.

Each program will have a "Member" cost and a "General" or "Non-member" cost. These are updated frequently and are advertised on social media AND the monthly newsletter.